

DENON

Control Dock for iPod®

ASD-11R

Owner's Manual

Manuel de l'Utilisateur

Manual del usuario



iPod is a trademark of Apple Inc., registered in the U.S.

□ SAFETY PRECAUTIONS



CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN



CAUTION:

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING:

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.

IMPOTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11. Unplug this apparatus during lightning storms or when unused for long periods of time.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

FCC INFORMATION (For US customers)**1. PRODUCT**

This product complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this product may not cause harmful interference, and (2) this product must accept any interference received, including interference that may cause undesired operation.

2. IMPORTANT NOTICE: DO NOT MODIFY THIS PRODUCT

This product, when installed as indicated in the instructions contained in this manual, meets FCC requirements. Modification not expressly approved by DENON may void your authority, granted by the FCC, to use the product.

3. NOTE

This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This product generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the product OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the local retailer authorized to distribute this type of product or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

For Europe model only**• DECLARATION OF CONFORMITY**

We declare under our sole responsibility that this product, to which this declaration relates, is in conformity with the following standards:

EN60950, EN55022, EN55024, EN61000-3-2 and EN61000-3-3.

Following the provisions of 2006/95/EC and 2004/108/EC Directive.

• DECLARATION DE CONFORMITE

Nous déclarons sous notre seule responsabilité que l'appareil, auquel se réfère cette déclaration, est conforme aux standards suivants:

EN60950, EN55022, EN55024, EN61000-3-2 et EN61000-3-3.

D'après les dispositions de la Directive 2006/95/EC et 2004/108/EC.

• DECLARACIÓN DE CONFORMIDAD

Declaramos bajo nuestra exclusiva responsabilidad que este producto al que hace referencia esta declaración, está conforme con los siguientes estándares:

EN60950, EN55022, EN55024, EN61000-3-2 y EN61000-3-3.

Siguiendo las provisiones de las Directivas 2006/95/EC y 2004/108/EC.

DENON EUROPE

Division of D&M Germany GmbH

An der Landwehr 19, Nettetal,

D-41334 Germany

CAUTION:

To completely disconnect this product from the mains, disconnect the plug from the wall socket outlet.

The mains plug is used to completely interrupt the power supply to the unit and must be within easy access by the user.

PRECAUTION:

Pour déconnecter complètement ce produit du courant secteur, débranchez la prise de la prise murale.

La prise secteur est utilisée pour couper complètement l'alimentation de l'appareil et l'utilisateur doit pouvoir y accéder facilement.

PRECAUCIÓN:

Para desconectar completamente este producto de la alimentación eléctrica, desconecte el enchufe del enchufe de la pared.

El enchufe de la alimentación eléctrica se utiliza para interrumpir por completo el suministro de alimentación eléctrica a la unidad y debe de encontrarse en un lugar al que el usuario tenga fácil acceso.

NOTE ON USE

- Avoid high temperatures.
Allow for sufficient heat dispersion when installed in a rack.
- Handle the AC adapter cord carefully.
Hold the plug when unplugging the cord.
- Keep the unit free from moisture, water, and dust.
- Unplug the AC adapter when not using the unit for long periods of time.
- Do not obstruct the ventilation holes.
- Do not let foreign objects into the unit.
- Do not let insecticides, benzene, and thinner come in contact with the unit.
- Never disassemble or modify the unit in any way.

OBSERVATIONS RELATIVES A L'UTILISATION

- Eviter des températures élevées.
Tenir compte d'une dispersion de chaleur suffisante lors de l'installation sur une étagère.
- Manipuler le cordon adaptateur c.a avec précaution.
Tenir la prise lors du débranchement du cordon.
- Protéger l'appareil contre l'humidité, l'eau et la poussière.
- Débrancher le adaptateur c.a lorsque l'appareil n'est pas utilisé pendant de longues périodes.
- Ne pas obstruer les trous d'aération.
- Ne pas laisser des objets étrangers dans l'appareil.
- Ne pas mettre en contact des insecticides, du benzène et un diluant avec l'appareil.
- Ne jamais démonter ou modifier l'appareil d'une manière ou d'une autre.

NOTAS SOBRE EL USO

- Evite altas temperaturas.
Permite la suficiente dispersión del calor cuando está instalado en la consola.
- Maneje el cordón adaptador de CA con cuidado.
Sostenga el enchufe cuando desconecte el cordón de energía.
- Mantenga el equipo libre de humedad, agua y polvo.
- Desconecte el adaptador de CA cuando no utilice el equipo por mucho tiempo.
- No obstruya los orificios de ventilación.
- No deje objetos extraños dentro del equipo.
- No permita el contacto de insecticidas, gasolina y diluyentes con el equipo.
- Nunca desarme o modifique el equipo de ninguna manera.

CAUTION:

- The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, tablecloths, curtains, etc.
- No naked flame sources, such as lighted candles, should be placed on the unit.
- Observe and follow local regulations regarding battery disposal.
- Do not expose the unit to dripping or splashing fluids.
- Do not place objects filled with liquids, such as vases, on the unit.

ATTENTION:

- La ventilation ne doit pas être gênée en recouvrant les ouvertures de la ventilation avec des objets tels que journaux, rideaux, tissus, etc.
- Aucune flamme nue, par exemple une bougie, ne doit être placée sur l'appareil.
- Veillez à respecter les lois en vigueur lorsque vous jetez les piles usagées.
- L'appareil ne doit pas être exposé à l'eau ou à l'humidité.
- Ne pas poser d'objet contenant du liquide, par exemple un vase, sur l'appareil.

PRECAUCIÓN:

- La ventilación no debe quedar obstruida por haberse cubierto las aperturas con objetos como periódicos, manteles, cortinas, etc.
- No debe colocarse sobre el aparato ninguna fuente inflamable sin protección, como velas encendidas.
- A la hora de deshacerse de las pilas, respete la normativa para el cuidado del medio ambiente.
- No exponer el aparato al goteo o salpicaduras cuando se utilice.
- No colocar sobre el aparato objetos llenos de líquido, como jarros.

A NOTE ABOUT RECYCLING:

This product's packaging materials are recyclable and can be reused. Please dispose of any materials in accordance with the local recycling regulations.

When discarding the unit, comply with local rules or regulations.

Batteries should never be thrown away or incinerated but disposed of in accordance with the local regulations concerning battery disposal.

This product and the supplied accessories, excluding the batteries, constitute the applicable product according to the WEEE directive.

UNE REMARQUE CONCERNANT LE RECYCLAGE:

Les matériaux d'emballage de ce produit sont recyclables et peuvent être réutilisés. Veuillez disposer des matériaux conformément aux lois sur le recyclage en vigueur.

Lorsque vous mettez cet appareil au rebut, respectez les lois ou réglementations en vigueur.

Les piles ne doivent jamais être jetées ou incinérées, mais mises au rebut conformément aux lois en vigueur sur la mise au rebut des piles.

Ce produit et les accessoires inclus, à l'exception des piles, sont des produits conformes à la directive DEEE.

ACERCA DEL RECICLAJE:

Los materiales de embalaje de este producto son reciclables y se pueden volver a utilizar. Disponga de estos materiales siguiendo los reglamentos de reciclaje de su localidad.

Cuando se deshaga de la unidad, cumpla con las reglas o reglamentos locales.

Las pilas nunca deberán tirarse ni incinerarse. Deberá disponer de ellas siguiendo los reglamentos de su localidad relacionados con los desperdicios químicos.

Este producto junto con los accesorios empaquetados es el producto aplicable a la directiva RAEE excepto pilas.



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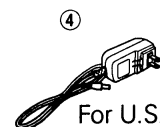
Getting Started

Thank you for purchasing this DENON product. To ensure proper operation, please read these owner's manual carefully before using the product. After reading them, be sure to keep them for future reference.

Accessories

Check that the following parts are supplied with the product.

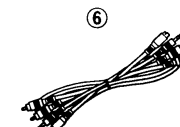
| | |
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| ① Owner's manual..... | 1 |
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| AC adapter (KSAFC0600150W1UV-1) (for U.K. model) | 1 |
| ⑤ Universal adapter (3 types) | 1 each |
| ⑥ AV/Control cable (Cable length: approx. 6.6 ft /2 m) | 1 |



For U.S.A. & Canada model



For U.K. model



Note that the illustrations in these instructions may differ from the actual unit for explanation purposes.



iPod is a trademark of Apple Inc., registered in the U.S.

※ The iPod may only be used to copy or play contents that are not copyrighted or contents for which copying or playback is legally permitted for your private use as an individual. Be sure to comply with applicable copyright legislation.

NOTE

- Do not use any AC adapter other than the specified one. Doing so could result in fires or electric shock.
- The included AC adapter is exclusively for use with this unit. Never use it with other device.

Cautions on Handling

Pay attention to the following before using this unit:

• Moving the unit

To prevent short-circuits or damaged wires in the connection cables, always unplug the power supply cord and disconnect the connection cables between all other audio components when moving the unit.

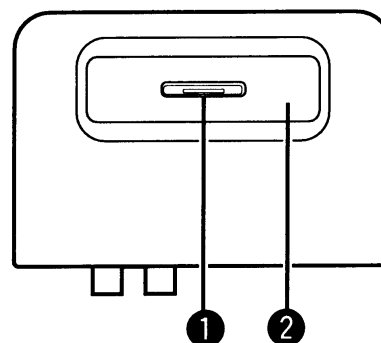
• Cautions on using mobile phones

Using a mobile phone near this unit may result in noise. If so, move the mobile phone away from this unit when using it.

Part Names and Functions

For buttons not explained here, see the page indicated in parentheses ().

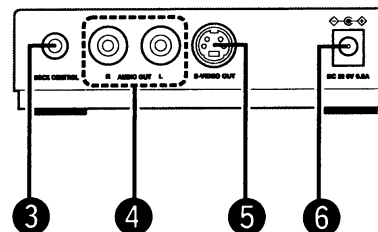
Top Panel / Rear Panel



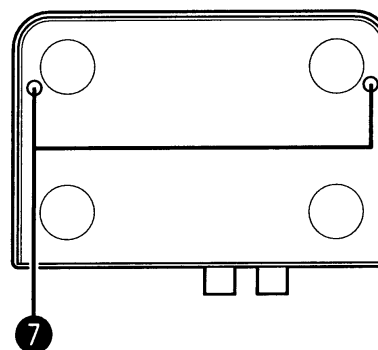
- ① Dock connector(3)
- ② Universal adapter slot(3)
- ③ DOCK CONTROL terminal(4)
- ④ AUDIO OUT terminals(4)
- ⑤ S-VIDEO OUT terminal(4)
- ⑥ DC IN terminal (6 V / 0.8 A)(4)

NOTE

Do not use any AC adapter other than the specified one.



Bottom Panel



⑦ Fixing screw holes



Use the fixing screw holes (two) to fix the control dock by screw.
(Usable screws: M3, max. 4 mm in length)

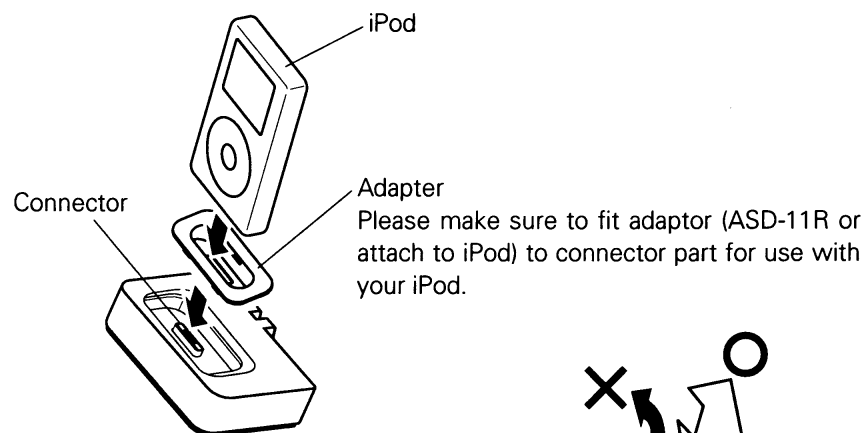
Connections

When the ASD-11R is connected to a DENON AV device equipped with a dock control terminal, various iPod playback operations can be performed from the connected AV device.

NOTE

- Do not plug the AC adapter into a power outlet until all connections are completed.
- Also be sure to read the operating instructions of the AV device being connected.

iPod Connections



NOTE

When plugging in or unplugging the iPod, please proceed carefully, adjusting the inclination of the connector so as not to place a burden upon the connector.

□ About the adapter

Use the adapter included with the iPod.

No adapter is included with the iPods listed below. When using one of these iPods, use the adapter included with the ASD-11R.

| iPod | Stamp on back of adapter |
|--|--------------------------|
| iPod mini | mini |
| iPod Photo 30GB / iPod 20GB with color display | Photo 20GB, 30GB |
| iPod Photo 60GB / iPod 40GB with color display | Photo 60GB |



It is also possible to use a commercially available Apple Inc. adapter.

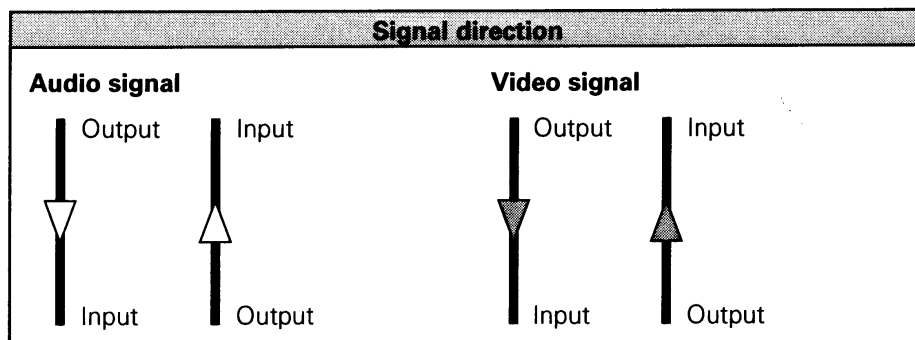
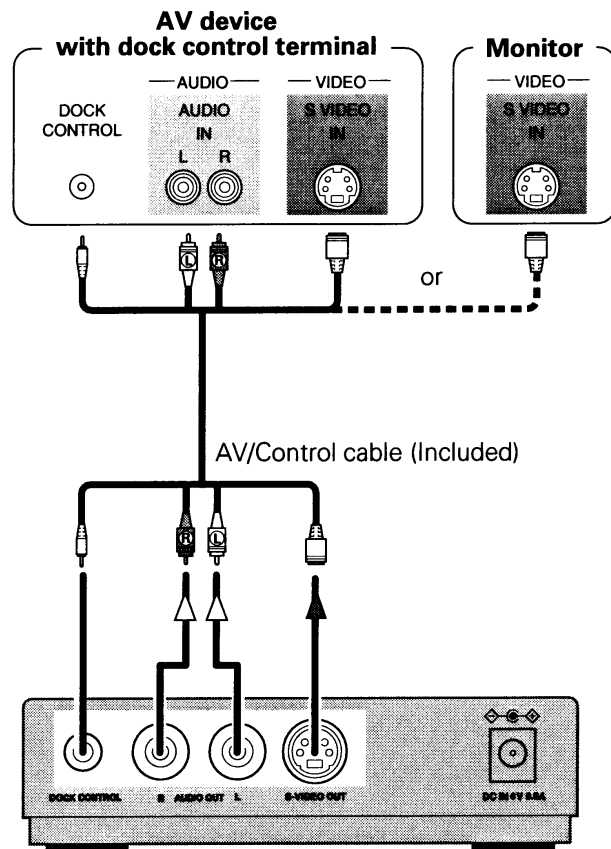
NOTE

- The ASD-11R does not support iPod shuffle.
- Be sure to remove the case when mounting an iPod. Failure to do so can result in faulty connection, in which case the iPod cannot be operated or played.
- Use an adapter suited for your iPod. Using the wrong adapter could damage the connectors on both sides.

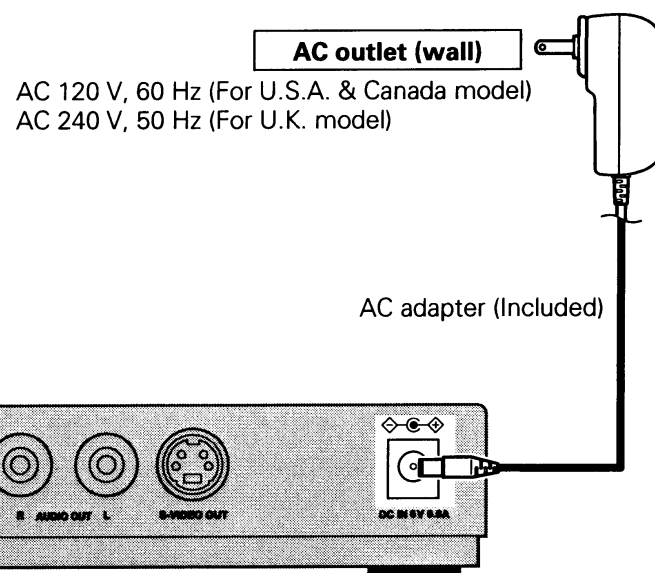
□ Removing the iPod

Set the power of the connected AV device to off or standby before removing the iPod.

Connecting the AV Device



Connecting the AC Adapter



NOTE

- Connect the AC adaptor to a readily accessible power outlet. If a problem should arise, unplug the AC adaptor immediately.
- Do not use any AC adapter other than the included one.
- Be sure to unplug the AC adaptor from the power outlet when connecting and disconnecting to the plug to the power input terminal.

□ About the ASD-11R's power operation

There is no power switch on the ASD-11R.

The power turns on when the AC adapter is connected to the ASD-11R and power outlet.

- When playing an iPod, power is supplied to the iPod.
- Power for charging is supplied when the iPod is stopped.
- A standby power (1W) is consumed when no iPod is connected.

Unplug the AC adapter from the power outlet when leaving home or not using for an extended period of time.

Playback

iPod Playback

Connect the ASD-11R to the AV device before connecting the iPod to the ASD-11R.

- Connecting the AV device (🔗 page 4)
- iPod connections (🔗 page 4)

Perform all the operations on the AV device or iPod connected to the ASD-11R.

NOTE

The method of operation differs according to the connected AV device. For details, refer to the section on playing iPods in the AV device's operating instructions.

Preparations

1 Switch the function of the AV device to which the ASD-11R is connected to "iPod".

2 Operate the AV device to switch the iPod's operating mode.

Browse mode ↔ Remote mode

□ About the browse and remote modes

| | | Browse mode | Remote mode |
|---|---------------------|-------------|-------------|
| Where the iPod information is displayed | AV device's display | ○ | |
| | Monitor screen | ○ | |
| | iPod's display | | ○ |
| Usable control buttons | AV device | ○ | ○ |
| | iPod | | ○ |

Playing Music or Video

☐ In the browse mode

Operate the connected AV device.

1 Select the file you want to play from the menu screen.

2 Press **ENTER** or **▶**.
Playback starts.

☐ In the remote mode

Operation is possible from either the iPod or the connected AV device.

1 Select the file you want to play from the menu screen.

2 Press **ENTER**.
Playback starts.

☐ Other playback functions

- Pause
- Manual search (fast-reverse / fast-forward)
- Auto search (cue)
- Repeat
- Shuffle

For details, refer to the section on playing iPods in the AV device's operating instructions.

NOTE

- Note that DENON will accept no responsibility whatsoever for loss of or damage to iPod data when using an iPod connected to the ASD-11R.
- Depending on the iPod's software version, it may not be possible to operate the iPod with the ASD-11R.
- See "www.denon.com/asd-11r/" for details on supported models and connection procedures.

Troubleshooting

If a problem should arise, first check the following:

1. Are the connections correct?
2. Is the set being operated as described in the owner's manual?
3. Are the other components operating properly?

If this unit does not operate properly, check the items listed in the table below. Should the problem persist, there may be a malfunction.

In this case, disconnect the power immediately and contact your store of purchase.

| Symptom | Cause | Countermeasure | Page |
|---|---|---|--------|
| No sound is produced. No image appears on the monitor. | • The iPod is not playing. | • Check that the iPod is playing. | – |
| | • The iPod is not properly connected to the ASD-11R. | • Check that the iPod is properly connected to the ASD-11R's dock connector. | 3 |
| | • The AC adapter is not connected to the ASD-11R or a power outlet. | • Check the connections. | 4 |
| | • The AV/Control cable is not properly connected. • The monitor's input selection is not properly set. | • Check the connections. • Set the monitor's input selector to the proper position for the connected video input terminal. | 4 – |

Specifications

❑ Control Dock for iPod (ASD-11R)

| | |
|-------------------------------------|--|
| Power supply: | DC 6V |
| Power consumption: | 1 W (When iPod is disconnected) |
| Maximum external dimensions: | 104 (W) x 28.5 (H) x 76.5 (D) mm (4-3/32" x 1-1/8" x 3-1/64") |
| Weight: | 220 g (7.8 oz) |
| Terminal: | Analog audio output terminals x 1, S-Video output terminal x 1, Control terminal x 1 |

❑ AC adapter (KSAFC0600150W1UV-1)

| | |
|-----------------------|-----------------------|
| Rated voltage: | 100 – 240 V, 50/60 Hz |
| Rated current: | 0.3 A |

※ For purposes of improvement, specifications and design are subject to change without notice.

DENON

www.denon.com

Denon Brand Company, D&M Holdings Inc.
Printed in China 5411 10147 000D

DENON SERVICE NETWORK / 服務網絡

- Please consult the outlet where the equipment was purchased.
- Bitte wenden Sie sich an den Händler, bei dem Sie das Produkt gekauft haben.
- SVP veuillez consulter votre revendeur.
- Neemt u alstublieft contact op met het verkooppuntwaar u de apparatuur heeft gekocht.
- Por favor consulte en el establecimiento donde compró el equipo.
- Vänligen ta kontakt med butiken där du köpt utrustningen.
- Rivolgetevi al rivenditore che vi ha venduto l'apparecchio.
- Contacte a loja onde comprou o equipamento.
- 請向你購入本機的商號查詢。
- 请问你所购买本机的商行查询。

| | |
|---------------------------|---|
| Australia | Audio Products Group Pty Ltd. 67 O'Riordan Street Alexandria NSW 2015, PO Box 150, Mascot NSW 1460 Australia Tel: 1300 134 400 Fax: +61 2 9578 0159 |
| Austria | Digital-Professional-Audio Vertriebsges.m.b.H., Seeböckgasse 59, A-1160 Wien Tel: 01-480-1006 Fax: 01-485-7679 |
| Belarus | Neotechnostyle MOSKOVSKAJA STR.20, ROOM 1, 220007 Minsk Tel: +375 17 228 69 86 |
| Belgium | Transtel-Sabima P.V.B.A. Duboisstraat 48, B-2060 Antwerpen, Belgium Tel: 03-237-3607 |
| Bosnia Herzegowina | Audiolab centar d.o.o. Mlinska 5, 10143 Strmec Samoborski Tel: +385 91 33 0 958 Fax: +385 91 33 0 990 |
| Bulgaria | Sofia Audio Centre 8 Angel Kanchev St., 1000 Sofia Tel: +359 2 9806213 Fax: +359 2 9806212 |
| Canada | D&M CANADA INC. 5-505 Apple Creek Blvd., Markham, Ontario, L3R 5B1 Tel: 905-475-4085 Fax: 905-475-4159 |
| China | 电音数码音响贸易（上海）有限公司 上海市淮海中路887号永新大厦6010室 电话：（021）64372299 传真：（021）64339973 邮编：200020 天龙客户服务热线：021-62949285 |
| Croatia | Audiolab centar d.o.o. Mlinska 5, 10143 Strmec Samoborski Tel: +385 91 33 0 958 Fax: +385 91 33 0 990 |
| CYPRUS | MODESTOU SOUND&VISION PLC LTD 2, Salaminos Avenue, 1045 Nicosia Tel: +357 996 23 014 |
| Czech republic | EUROSTAR OSTRAVA s.r.o. areal Vodni stavby Praha, budova A2 Dobronicka 635, 148 00 Praha 4 Czech Rep. Tel: 261-112-901 Fax: 261-112-904 |
| Denmark | AUDIONORD DISTRIBUTION DALI ALLE 1, 9610 NOERAGER Tel: +45 8743 2157 Fax: +45 8743 2140 |
| Estonia | Sperco Impex Ltd. Ehitaajate tee 122, 13517 Tallinn Tel: +372 6509810 Fax: +372 6509811 |
| Finland | Soundata Oy Hameentie 157 5th floor 00560 Helsinki Finland Tel: +358-(0)9-4769 3300 Fax: +358-(0)9-4769 3310 |
| France | DENON FRANCE A division of D&M France SAS Tour Ventose, 2 rue des Bourets, 92156 Suresnes Cedex, France Tel: +33(0)1-41-383230 Fax: +33(0)1-41-380110 |
| Germany | DENON DEUTSCHLAND A division of D&M Germany GmbH An der Landwehr 19, D-41334 Nettetal, Germany Tel: +49(0)2157-1208-0 Fax: +49(0)2157-1208-15 |
| Greece | KINOTECHNIKI LTD. 14, PYRGOU STR. 166 75, GLYFADA ATHENS Tel: +30 210 960 1071 Fax: +30 210 960 1072 |
| Hong Kong | D&M Sales and Marketing (H.K.) Ltd. Unit 501, Ocean Centre, Harbour City, 5 Canton Road, Tsimshatsui, Kowloon, Hong Kong Tel: 852-2516-5864 Fax: 852-2516-5940 香港九龍尖沙咀廣東道5號海港城海洋中心5樓501室 電話：852-2516-5864 傳真：852-2516-5940 |
| Hungary | A.I.D.A. Audio Kft. 1112 Budapest Olt u. 37. Hungary Tel: 01-248-2030 Fax: 01-248-2039 |
| Iceland | Einar Farestveit & co hf., Borgartun 28, P.Box 5440, 125 Reykjavik. Tel: +354 5207900 Fax: +354 5207910 |
| India | PROFX SERVICE CENTRE Advanced Audio Solutions (Bangalore)Pvt. Ltd. No 53, K.H.Road, Opp .Big Bazaar, Bangalore - 560 027, India Tel: 080 3297 0853 Fax: 080 2211 2043 |
| Indonesia | PT Autoaccindo Jaya. Cideng Barat No. 7 Jakarta, Indonesia Tel: +62-21-633-2730 Fax: +62-21-632-2886 |
| Israel | Newspan Ltd. 14 Rosansky st. Rishon Lezion 75706, Israel. Tel: +972-3-953-5900 Fax: +972-3-961-6193 |
| Italy | Audiodelta S.r.l. 19 Via Pietro Calvi 20129 Milano Italy Tel: 39-02-5411-6008 / 39-02-5412-8253 Fax: 39-02-5412-0258 |
| Kazachstan | Samat Electronics Ltd 88, Karasai Batyr St, 050012 Almaty Tel: +7 3272 718304 Fax: +7 3272 581945718438 |
| Korea | D&M Sales and Marketing Korea Ltd. Chung Jin B/D., 10F, 53-5, Wonhyoro 3 Ga, Yongsan-Gu, Seoul, 140-719, Korea Tel: 02-715-9041 Fax: 02-715-9040 |
| Latvia | Sperco Impex Ltd. Ehitaajate tee 122, 13517 Tallinn Tel: +372 6509810 Fax: +372 6509811 |
| LITHUANIA | OGMIOS ASTRA PREKYBA UAB Graiciuno street 1, VILNIUS LT-02241 Tel: +370-5 - 2649260 Fax: +370-5 - 2649261 |
| Macedonia | D.T. KODI ul. Cedomir Kantargiev 21a, 1000 Skopje Tel: + 389 2 3133 104 |
| Malaysia | Wo Kee Hong Trading Sdn Bhd. 2nd Floor, (Left Wing), Bangunan Infinite Centre, Lot 1, Jalan 13/6, 46200 Petaling Jaya, Selangor Darul Ehsan, Malaysia Tel: 03-7954-8088 Fax: 03-7954-7088 |
| Malta | General Technologies Ltd. 174 Mdina Road, 9018 Qormi Tel: +356 2747 2747 |

| | |
|----------------------------------|--|
| Mexico | Labrador, S.A. de C.V. Callejon del Naranjo 35, Naucalpan, 53560, Edo. Mex., Mexico Tel: 52-5359-5161 Fax: 52-5357-1775 |
| Moldova | Mandolina SRL Techomarket Bul. Mircea cel Batrin 6, 2022 Chisinau Tel: +373 22 241033 Fax: +373 22 226009 |
| Montenegro | Audiolab centar d.o.o. Mlinska 5, 10143 Strmec Samoborski Tel: +385 91 33 0 958 Fax: +385 91 33 0 990 |
| Morocco | Ines Marokko KM 11,5 BD Chefchaoui, 20250 Casablanca Tel: +212 22 66 6768 Fax: +212 22 35 42 77 |
| Netherlands | Penhold B.V. Poppenbouwing 58, NL-4191 NZ Geldermalsen, Netherland Tel: 31-345-588 080 Fax: 31-345-588 085 |
| New Zealand | Avalon-Pacific Marketing Limited 15C Vestey Drive, Mt Wellington, Auckland, New Zealand. PO Box 11 631 Ellerslie, Auckland, New Zealand Tel: +64-9-573-5933 Fax: +64-9-573-3720 |
| Norway | AUDIONORD DISTRIBUTION DALI ALLE 1, 9610 NOERAGER Tel: +47 815 000 90 Fax: +47 228 063 05 |
| Philippines | Lotteworld Audio Video Systems Incorporated CET Building Mezzannine Floor No. 4 Mindanao Avenue, Barangay Bahay Toro, Project 8, Quezon City, Philippines. Tel: +632-929-5334 Fax: +632-929-1343 |
| Poland | HORN DISTRIBUTION S.A. Ulica Kurantow 34, 02-873 Warszawa Poland Tel: +48 22 331 55 33 Fax: +48 22 331 55 00 |
| Portugal | Videoacustica Qta. Do Paizinho-Armazém 5-Estrada De Circunvalação-Apart. 3127 1303 Lisboa Codex Tel: +351 214241770 Fax: +351 214188093 |
| Romania | LOTUS TELECOM SRL 39 Mehadia St., 6, 060541 Bucharest Tel: +40-21-2202440 Fax: +40-744-501516 |
| Russia | BMF Limited Novoalekseevskaya Street 19 Building 2 Office 55, 129626 Moscow Tel: +7 495 647-0275 Fax: +81 33 6632567 |
| Serbia | Audiolab centar d.o.o. Mlinska 5, 10143 Strmec Samoborski Tel: +385 91 33 0 958 Fax: +385 91 33 0 990 |
| Singapore | ALL (E&E) Service Center Pte Ltd. Machtech Industrial Building, #06-04, No.2, Kallang Pudding Road, Singapore 349307 Tel: 6747-8274 Fax: 6748-9007 |
| Slovakia | BIS AUDIO s.r.o. Dobronivská cesta 1642/6 960 01 Zvolen Tel: 045-5400 703 Fax: 045-5400 704 |
| Slovenia | Digital-Professional Audio Seeböckgasse 59, 1160 Wien Tel: +43 1 480 10 06 Fax: +43 1 485 76 79 |
| South Africa | Mandarin Distributors S.A. 10 Thora Crescent, Wynberg Ext.3 Sandton, P.O.Box 5137, Johannesburg Republic of South Africa Tel: 27-11-444-8445 Fax: 27-11-444-8363 |
| Spain | Gaplase S.A.AV. Ing. Conde de Torroja, 25, 28022 Madrid Tel: 91-746-00-45 Fax: 91-329-44-57 |
| Sweden | Hi-Fi Klubben Göteborg Skänegatan 25, 41252 Göteborg Tel: 031 33 51010 Fax: 031 33 51019 |
| Switzerland | DKB Household Switzerland AG Eggbühlstrasse 28, 8052 Zürich Tel: +41 1 3061615 Fax: +41-044-3061690 |
| Taiwan R.O.C. | D&M Sales and Marketing Taiwan Ltd. 6F-2 NO148, Songjiang Rd., Taipei City 10458, Taiwan R.O.C. Tel: 02-2522-1308 Fax: 02-2100-1175 |
| Thailand | Mahajak Development Co., Ltd. 46 Mahajak Building, Sukhumvit Soi 3 (Nana-Nua) Klongtoey, Wattana, Bangkok Thailand. 10110 Tel: 66-2-256-0020 Fax: 66-2-253-1696 |
| Turkey | Ertekin Elektronik Tic. ve San. A.Ş Galipdede Cd. No.: 83 Kuledibi - Karaköy, İstanbul, Turkey Tel: +90 212 293 95 15 Fax: +90 212 249 35 12 |
| U.A.E. | V.V. & SONS L.L.C. Street No-11/B, Road NO-128, Shed No-39 Al Khabisi, Deira, Dubai, U.A.E Tel: +971-4-266-2435, 268-4575 Fax: +971-4-266-2052 |
| Ukraine | Mirs Ltd. Osipova str. 37/Office 1, 65012 Odessa, Ukraine Tel: +380 (482) 305530 Fax: +380 (482) 305555 |
| United Kingdom & Eire | DENON UK A division of D&M Audiovisual Ltd. Moorbridge House, Padbury Oaks, 579 Bath Road, Longford, Middlesex, UB7 0EH, United Kingdom Tel: +44(0)1753-680568 Fax: +44(0)1753-689697 |
| U.S.A. | DENON ELECTRONICS (USA), LLC (a D&M Holdings Company) 100 Corporate Drive, Mahwah, NJ 07430-2041 Tel: 800-497-8921 Fax: 888-544-8434 |
| Vietnam | Anh Duy Manufacturing – Trading Co., Ltd. 170 Ung Van Kheim St., Ward 25, Blinh Thanh Dist., HCMC, Vietnam Tel: +84 8 898 3424 Fax: +84 8 898 3425 |

- * If there is no service center in your local area, please contact one of our overseas service centers, listed above, for follow-up service consultation.
- * Ist kein Service-Center in Ihrer Nähe, setzen Sie sich bitte mit einem der hier aufgelisteten Adressen in Verbindung.
- * Si il n'y a pas de destination technique proche de chez vous, veuillez contacter nos l' un de nos centres techniques, listés ci dessous, pour toutes demandes techniques.
- * Als er geen servicecenter bij uin de buurt is, neem dan contact op een een van onze bovengenoemde servicecenters voor ondersteuning.
- * Si no hay un servicio técnico en su zona, por favor contacte con uno de los servicios técnicos centrales, indicados abajo, para realizar un seguimiento de su consult.
- * Om det inte finns någon auktoriserad Denon-verkstad där du bor, kontakta en av våra internationella servicecentra (se ovan).
- * Se non ci sono dei centri assistenza autorizzati nella vostra zona, potete fare riferimento agli altri centri assistenza autorizzati, vedi elenco sopra, per qualsiasi consultazione tecnica.
- * Caso não exista um centro de assistência técnica na sua área, consulte um dos centros acima apresentados.
- * 如若當地並無服務中心，請據上表所列本公司海外服務中心查詢售後服務事宜。
- * 若当地无服务中心，请联系上述所列我们的海外服务中心，以便跟踪服务咨询。

DENON

www.denon.com

Denon Brand Company, D&M Holdings Inc.
5431 10032 005D

DENON[®]

LIMITED WARRANTY

(USA / CANADA)

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| USA | | |
|---|--|---|
| DENON ELECTRONICS (USA), LLC (a D&M Holdings Company) 100 Corporate Drive Mahwah, NJ 07430-2041 (800) 497-8921 (888) 544-8434 Fax | | |
| DENON REGIONAL SUPER SERVICE CENTERS (Repair only-No parts orders please) | | |
| PYRAMID AUDIO 305 E. Braker Lane Austin, TX 78753-2746 (512) 458-8292 (512) 453-4542 Fax | UNITED RADIO SERVICE 5717 Enterprise Parkway E. Syracuse, NY 13057-2905 (800) 634-8606 (315) 446-8505 Fax | AUDIO SERVICES 544 Central Dr., Suite 101 Virginia Beach, VA 23454-5245 (757) 498-8277 (757) 498-9554 Fax |
| INNER SOUND 1416 S.E. Morrison Street Portland, OR 97214-2646 (503) 238-1955 (503) 238-1787 Fax | NORMAN'S ELECTRONICS 3653 Clairmont Road Atlanta, GA 30341-4907 (770) 451-5057 (770) 455-8337 Fax | GOLD CROWN ELECTRONICS Victoria Business Park 129 E. Savarona Way Carson, CA 90746-1406 (310) 538-8282 (310) 538-8281 Fax |
| SERVICE WIDE TECHNOLOGIES 2239 Curtiss Street Downers Grove, IL 60515-4010 (630) 969-7333 (630) 969-7330 Fax | ELECTRONIC EXPRESS 1809 E. Fabyan Parkway West Chicago, IL 60185 (630) 208-4600 (630) 208-4601 Fax | |

| CANADA |
|---|
| D&M CANADA INC. 5-505 Apple Creek Boulevard Markham Ontario, L3R 5B1 (905) 475-4085 (905) 475-4159 Fax |

This warranty will be honored only in the **U.S.A**

DENON®

LIMITED WARRANTY

Length of Non-Transferable Warranty

This warranty on your DENON product which is distributed and warranted by DENON ELECTRONICS (USA), LLC remains in effect for the following periods from the date of the original consumer purchase from an AUTHORIZED DENON ELECTRONICS (USA), LLC DEALER.

Product Category

| | | | | | |
|---|---|-------------------|------------------------|----|---------|
| A / V Controller, A / V Receiver, AM / FM Receiver | | | AVC, AVR, DRA | 2 | YEAR(S) |
| DVD Receiver, DVD Home Theater System | | | ADV, S | 1 | |
| Pre-Amplifier, Digital Pre-Amplifier Power-Amplifier, Head Amplifier | | | PRA, AVP, DAP, POA, HA | 3 | |
| Tuner, Integrated Amplifier | | | TU, PMA | 3 | |
| Option Board | | | ACD | 3 | |
| CD Player, DVD Player | | | DCD, DCM, DP, DVD, DVM | 1 | |
| CD Recorder | | | CDRW | 1 | |
| System Audio | | | D-F, D-M, S | 1 | |
| Turntable | 1 | Autolift / Manual | DP-L, DP-M | 4 | |
| | 2 | Full Automatic | DP-F | 2 | |
| Speaker | | | SC | 5 | |
| Sub-woofer | | | DSW | 1 | |
| Microphone | | | DM-S | 2 | |
| Control Dock for iPod® | | | ASD | 1 | |
| Headphone | | | AH | 1 | |
| Front Surround Home Theater System | | | DHT-FS | 1 | |
| Video Processor | | | DVP | 3 | |
| Cartridge | | | DL | 90 | DAYS |
| Remote Controller | | | RC | 90 | |

iPod is a trademark of Apple Inc., registered in the U.S. and other countries.

What is Covered

Except as specified below, this Warranty covers all defects in material and workmanship in this product occurring during the above warranty periods. The following are not covered by the Warranty: (1) Any product which is not distributed in the U.S.A. by DENON ELECTRONICS (USA), LLC. (2) Any product which is not purchased in the U.S.A. from an authorized DENON dealer, unless the product is purchased through the U.S.A. Military Exchange Service where the Warranty will be One (1) year for all products listed above except in the case of Cartridges, Accessories and Remote Controller which will remain at 90 days. (Note: AUTHORIZED DENON DEALERS can be identified by DENON AUTHORIZED DEALER sticker displayed in the stores. If you are uncertain as to whether a dealer is a DENON AUTHORIZED DEALER, please contact DENON as listed below). (3) Any product on which the serial number has been defaced, modified or removed. (4) Damaged deterioration or malfunction resulting from: a) Accident, act of nature, abuse, misuse, neglect, unauthorized product repair, opening of or modification or failure to follow instructions supplied with the product. b) Repair or attempted repair by anyone not authorized by DENON. c) Any shipment of the product (claim must be presented to carrier). (5) Items subject to wear from normal usage (tape heads, cartridges, stylus, battery, etc.). (6) Periodic check-ups which do not disclose any defect. (7) Use of the product outside the U.S.A. (8) Damaged magnetic tape or CD/DVD discs. (9) Use in industrial, commercial, and/or professional applications. (10) Any installation or removal charges resulting from product failure.

What We Will Pay For

If during the applicable warranty period from the date of original consumer purchase your DENON product is found to be defective by DENON, DENON will repair, or at its option, replace with new, used or equivalent model, such defective product without charge for parts or labor.

How to Obtain Warranty Performance

If your unit ever needs service, it may be taken or shipped to any authorized DENON service station or DENON ELECTRONICS (if you are uncertain as to whether a service station is DENON authorized, please contact DENON as listed below.) In all other cases, the following procedures apply whenever your unit must be transported for warranty service;

- You are responsible for transporting your unit or arranging for its transportation.
- If shipment of your unit is required;
You must pay the initial shipping charges, but we will pay the return shipping charges if the repairs are covered by the Warranty.
- WHEN RETURNING YOUR UNIT FOR WARRANTY SERVICE, A COPY OF THE ORIGINAL SALES SLIP MUST BE ATTACHED.**
- You should include the following: your name, address, daytime telephone number, model and serial number of the product and a description of the problem.
In the case of a CD or DVD Player, please enclose ONE (1) disc that the unit has failed with for test reasons. It will be returned with the unit.

THIS WARRANTY IS VALID IN THE U.S.A. ONLY.

If your product does not require service, but you have questions regarding its operation, please contact our Technical Services Department as listed below.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

OUR LIABILITY IS LIMITED TO THE REPAIR OR REPLACEMENT, AT OUR OPTION, OF ANY DEFECTIVE PRODUCT AND SHALL IN NO EVENT INCLUDE INCIDENTAL OR CONSEQUENTIAL COMMERCIAL OR PROPERTY DAMAGES OF ANY KIND. WE ARE NOT RESPONSIBLE FOR PRODUCTS LOST, STOLEN AND/OR DAMAGED DURING SHIPPING.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, but you may also have other rights which vary from state to state. This Warranty may not be altered other than in a writing signed by an officer of Denon Electronics USA, LLC.

DENON ELECTRONICS (USA), LLC
(a D&M Holdings Company)
100 Corporate Drive
Mahwah, NJ 07430-2041
(800) 497-8921
www.usa.denon.com

This warranty will be honored only in Canada.

DENON®

LIMITED WARRANTY

Length of Non-Transferable Warranty

This warranty on your DENON product which is distributed and warranted by D&M CANADA INC. remains in effect for the following periods from the date of the original consumer purchase from an AUTHORIZED D&M CANADA INC. DEALER.

Product Category

| | | | | | |
|--|---|-------------------|------------------------|----|---------|
| A / V Controller, A / V Receiver, AM / FM Receiver | | | AVC, AVR, DRA | 2 | YEAR(S) |
| DVD Receiver, DVD Home Theater System | | | ADV, S | 1 | |
| Pre-Amplifier, Digital Pre-Amplifier | | | PRA, AVP, DAP, POA, HA | 3 | |
| Power Amplifier, Head Amplifier | | | | | |
| Tuner, Integrated Amplifier | | | TU, PMA | 3 | |
| Option Board | | | ACD | 3 | |
| CD Player, DVD Player | | | DCD, DCM, DP, DVD, DVM | 1 | |
| CD Recorder | | | CDRW | 1 | |
| System Audio | | | D-F, D-M, S | 1 | |
| Turntable | 1 | Autolift / Manual | DP-L, DP-M | 4 | |
| | 2 | Full Automatic | DP-F | 2 | |
| Speaker | | | SC | 5 | |
| Sub-woofer | | | DSW | 1 | |
| Microphone | | | DM-S | 2 | |
| Control Dock for iPod® | | | ASD | 1 | |
| Headphone | | | AH | 1 | |
| Front Surround Home Theater System | | | DHT-FS | 1 | |
| Video Processor | | | DVP | 3 | |
| Cartridge | | | DL | 90 | DAYS |
| Remote Controller | | | RC | 90 | |

iPod is a trademark of Apple Inc., registered in the U.S. and other countries.

What is Covered

Except as specified below, this Warranty covers all defects in material and workmanship in this product occurring during the above warranty periods. The following are not covered by the Warranty: (1) Any product which is not distributed in Canada by D&M CANADA INC. (2) Any product which is not purchased in Canada from an authorized DENON dealer. (Note: AUTHORIZED DENON DEALERS can be identified by DENON AUTHORIZED DEALER sticker displayed in the stores. If you are uncertain as to whether a dealer is a DENON AUTHORIZED DEALER, please contact D&M CANADA INC. as listed below). (3) Any product on which the serial number has been defaced, modified or removed. (4) Damaged deterioration or malfunction resulting from: a) Accident, act of nature, abuse, misuse, neglect, unauthorized product repair, opening of or modification or failure to follow instructions supplied with the product. b) Repair or attempted repair by anyone not authorized by DENON. c) Any shipment of the product (claim must be presented to carrier). (5) Items subject to wear from normal usage (tape heads, cartridges, stylus, battery, etc.). (6) Periodic check-ups which do not disclose any defect. (7) Use of the product outside Canada. (8) Damaged magnetic tape or CD/DVD discs. (9) Use in industrial, commercial, and/or professional applications. (10) Any installation or removal charges resulting from product failure.

What We Will Pay For

If during the applicable warranty period from the date of original consumer purchase your DENON product is found to be defective by DENON, DENON will repair, or at its option, replace with new, used or equivalent model, such defective product without charge for parts or labor.

How to Obtain Warranty Performance

If your unit ever needs service, it may be taken or shipped to any authorized DENON service station or D&M CANADA INC. (if you are uncertain as to whether a service station is DENON authorized, please contact D&M CANADA INC. as listed below.) In all other cases, the following procedures apply whenever your unit must be transported for warranty service;

- You are responsible for transporting your unit or arranging for its transportation.
- If shipment of your unit is required:
You must pay the initial shipping charges, but we will pay the return shipping charges if the repairs are covered by the Warranty.
- WHEN RETURNING YOUR UNIT FOR WARRANTY SERVICE, A COPY OF THE ORIGINAL SALES SLIP MUST BE ATTACHED.**
- You should include the following: your name, address, daytime telephone number, model and serial number of the product and a description of the problem.
In the case of a CD or DVD Player, please enclose ONE (1) disc that the unit has failed with for test reasons. It will be returned with the unit.

THIS WARRANTY IS VALID IN CANADA ONLY.

If your product does not require service, but you have questions regarding its operation, please contact our Technical Services Department as listed below.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

OUR LIABILITY IS LIMITED TO THE REPAIR OR REPLACEMENT, AT OUR OPTION, OF ANY DEFECTIVE PRODUCT AND SHALL IN NO EVENT INCLUDE INCIDENTAL OR CONSEQUENTIAL COMMERCIAL OR PROPERTY DAMAGES OF ANY KIND. WE ARE NOT RESPONSIBLE FOR PRODUCTS LOST, STOLEN AND/OR DAMAGED DURING SHIPPING.

SOME PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, but you may also have other rights which vary from province to province. This Warranty may not be altered other than in a writing signed by an officer of D&M Canada Inc.

D&M CANADA INC.
5-505 Apple Creek Boulevard
Markham, Ontario
L3R 5B1
(905) 475-4085
www.denon.ca

Cette garantie ne sera honorée qu'au **Canada**.

DENON®

GARANTIE LIMITÉE

Durée de la garantie non-transférable

La garantie de votre produit DENON, distribué et garanti par D&M CANADA INC. prend effet à partir de la date d'achat du consommateur original auprès d'un revendeur officiel D&M CANADA INC. pendant les périodes suivantes.

Catégorie de produit

| | | | |
|--|------------------------|----|--------|
| Contrôle A / V, Récepteur A / V, Récepteur AM / FM | AVC, AVR, DRA | 2 | ANNÉES |
| Récepteur DVD, Système DVD Home Theater | ADV, S | 1 | |
| Préamplificateur, préamplificateur numérique | PRA, AVP, DAP, POA, HA | 3 | |
| Amplificateur de puissance, Préamplificateur phono | | 3 | |
| Sintoniseur, amplificateur intégré | TU, PMA | 3 | |
| Carte optionnelle | ACD | 3 | |
| Lecteur CD, Lecteur DVD | DCD, DCM, DP, DVD, DVM | 1 | |
| Enregistreur CD | CDRW | 1 | |
| Système Audio | D-F, D-M, S | 1 | |
| Table tournante | 1 Levée auto | 4 | |
| | 2 Auto complet | 2 | |
| Haut-parleurs | SC | 5 | |
| Sub-woofer | DSW | 1 | |
| Micro | DM-S | 2 | |
| Dock de contrôle pour iPod® | ASD | 1 | |
| Casque d'écoute | AH | 1 | JOURS |
| Avant Surround Système Home Theater | DHT-FS | 1 | |
| Processeur vidéo | DVP | 3 | |
| Cellule phonoélectrique | DL | 90 | |
| Télécommande | RC | 90 | |

Apple et iPod sont des marques commerciales d'Apple Inc., déposées aux Etats-Unis et dans d'autres pays.

Couverture

Cette garantie couvre tous les défauts de matériel ou de fabrication du produit, à l'exception de ceux indiqués ci-après qui conformément selon les termes durant la période de la garantie. Ne sont pas couverts par la garantie: (1) Tout produit qui n'est pas distribué au Canada par D&M CANADA INC. (2) Tout produit qui n'a pas été acheté au Canada auprès d'un revendeur officiel DENON (Note: On peut identifier les revendeurs officiels DENON par leur auto-collant "REVENDEUR OFFICIEL DENON" affiché dans leur magasin. Si vous doutez qu'un revendeur soit officiellement reconnu, contactez D&M CANADA INC. à l'adresse ci-dessous.) (3) Tout produit dont le numéro de série a été effacé, modifié ou enlevé. (4) Dommages dus à la détérioration ou à un fonctionnement défectueux à la suite de: a) accident, acte de la nature, abus, utilisation impropre, négligence, réparation au moyen d'un produit non autorisé, débalé, modification, emploi contraire aux instructions fournies avec le produit, b) réparation ou tentative de réparation par quelqu'un non reconnu par DENON. c) tout envoi du produit (la réclamation doit être présentée au transporteur). (5) Articles sujets à détérioration par l'usage (têtes de magnétophone, cellules phono, pointes de lecture phono, piles, etc.). (6) Vérification périodique qui ne révèle aucun défaut. (7) Utilisation du produit hors du Canada. (8) Bandes magnétiques, disques CD ou DVD endommagés. (9) Utilisation commerciale, industrielle ou professionnelle. (10) Toutes charges d'installation ou de déplacement résultant d'un défaut du produit.

Notre paiement

Si votre produit DENON est reconnu défectueux par DENON durant la période d'application de la garantie après la date d'achat du consommateur, DENON réparera ou, à son choix, remplacera avec un modèle neuf, usagé ou équivalent ce produit défectueux sans frais de pièces ni de main d'œuvre.

Exécution de la garantie

Si votre produit nécessite service, il peut être envoyé à tout atelier de service officiel DENON ou chez D&M CANADA INC. (Si vous doutez que l'atelier de service soit officiellement reconnu, contactez D&M CANADA INC. à l'adresse ci-dessous). Dans tous les autres cas, les procédures suivantes s'appliquent si votre article doit être transporté pour un service sous garantie.

- Vous êtes responsable du transport de votre article ou vous devez vous arranger vous-même pour son transport.
- Si votre article doit être envoyé, vous devez payer les frais d'envoi initiaux, mais nous payerons les frais de retour si la garantie couvre les réparations.
- LORSQUE VOUS RENVOYEZ VOTRE ARTICLE POUR UN SERVICE SOUS GARANTIE, VOUS DEVEZ JOINDRE UNE COPIE DE LA FACTURE D'ACHAT D'ORIGINE.**
- Vous devez inclure également vos nom, adresse, numéro de téléphone de jour, numéros de modèle et de série du produit et une description du problème. Dans le cas d'un lecteur CD ou DVD, joindre un disque que l'appareil n'a pu lire pour test. Il vous sera retourné avec l'article.

CETTE GARANTIE EST VALABLE SEULEMENT AU CANADA.

Si votre produit ne requiert aucun service mais que vous avez des questions quant à son fonctionnement, contactez notre département technique dont l'adresse figure ci-dessous.

CETTE GARANTIE EST EXPRESSÉMENT FAITE EN LIEU ET PLACE DE TOUTES LES AUTRES GARANTIES EXPRIMÉES OU SOUS-ENTENDUES Y COMPRIS, SANS SE LIMITER À CELLES-CI, LES GARANTIES MARCHANDES ET SPÉCIFIQUES POUR UN USAGE PARTICULIER.

NOTRE RESPONSABILITÉ SE LIMITE À LA RÉPARATION OU AU REMPLACEMENT, À NOTRE CHOIX, DE TOUT PRODUIT DÉFECTUEUX ET N'INCLUT EN AUCUN CAS DES DOMMAGES FORTUITS, COMMERCIAUX INDIRECTS NI MATÉRIELS D'AUCUNE SORTE. NOUS NOUS SOMMES PAS RESPONSABLES POUR LA PERTE DE LES PRODUITS ET/OU LES MARCHANDISES ENDOMMAGÉES PENDANT LE TRANSPORT DES BIENS.

CERTAINES PROVINCES NE PERMETTENT PAS DE LIMITES QUANT À LA DURÉE D'UNE GARANTIE SOUS-ENTENDUE ET/OU NE PERMETTENT PAS L'EXCLUSION DE DOMMAGES FORTUITS. LES LIMITATIONS ET EXCLUSIONS MENTIONNÉES PLUS HAUT PEUVENT NE PAS S'APPLIQUER À VOTRE CAS.

Cette garantie vous donne des droits légaux spécifiques, mais il se pourrait que vous ayez d'autres droits qui varient d'une province à l'autre. La garantie ne peut être modifiée que par un document signé par un gestionnaire autorisé de D&M Canada.

D&M CANADA INC.
5-505 Apple Creek Boulevard
Markham, Ontario
L3R 5B1
(905) 475-4085
www.denon.ca